# •CV370 •CV374 •CV570 •CV574

Compact & Miniature NDI HX3 POV Cameras



# **User Manual**

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# **Chapter 1:** Safety Instructions

### Always follow these safety instructions when setting up and using this product:

#### 1. Operation

- 1.1 Please use the product in the recommended operating environment where temperatures are between -10°C ~ 50°C, and humidity level is 70% or below.
- 1.2 Do not use this product near water or source of heat.
- 1.3 Use attachments only as recommended.
- **1.4** Use the type of power source indicated on this product. If you are not sure of the type of power available, consult your distributor or local electricity company for advice.
- 1.5 Always take the following precautions when handling this connection as failure to do so may result in sparks or fire:
  - ☐ Ensure the plug is free of dust before inserting it into a socket.
  - ☐ Ensure that the plug is inserted into the socket securely.
- 1.6 Do not overload the wall socket, extension cords, or multi-way plug boards as this may cause fire or electric shock.
- 1.7 Do not block the slots and openings in the case of this product as they are meant to provide Ventilation and prevent this product from overheating.
- **1.8** Except as specifically instructed in this User Manual, do not open or remove covers, Otherwise, it you may be exposed to dangerous voltages and other hazards. Refer all servicing to licensed service personnel only.
- 1.9 Unplug this product from the wall outlet and refer servicing to licensed service personnel when the following situations happen:
  - $\square$  If the power cords are damaged or frayed.
  - ☐ If liquid is spilled into the product or the product has been exposed to rain or water.

#### 2. Installation

2.1 For security considerations, please make sure the standard hanging rack you purchased, is in line with UL or CE safety approbations and installed by a certified technician approved by agents.

#### 3. Storage

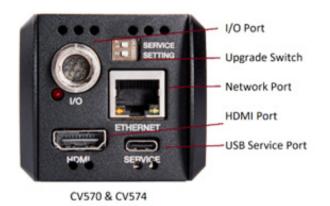
- 3.1 Do not place the product where the cord can be stepped on as this may result in fraying or damaging the lead or the plug.
- 3.2 Never push objects of any kind through cabinet slots. Never allow liquid of any kind to spill into the product.
- 3.3 Unplug this product during thunderstorms or if it is not going to be used for an extended period.
- 3.4 Do not place this product or accessories on top of vibrating equipment or heated objects.

#### 4. Cleaning

4.1 Unplug all the cables before cleaning. Use a damp cloth for cleaning. Do not use liquid or aerosol cleaners.

# **Chapter 2:** Package Contents

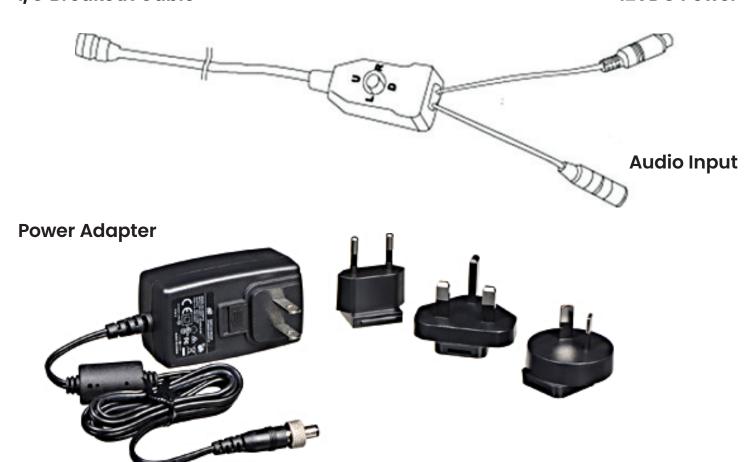
#### Camera





I/O Breakout Cable

**12VDC Power** 



# Chapter 3: On Screen Display Menu

Power the camera with DC12V plug or PoE+(IEEE 802.3at). Use Up, Down, Right, Left, and Enter joystick from the I/O breakout cable:

Press Enter to access the menu and exit the menu from the main OSD.

Press **Up** to move up within the menu.

Press **Down** to move down within the menu.

Press **Right** to enter the sub menu or change the value.

Press **Left** to change the value.

Special OSD joystick operation to factory reset the camera:

Press **Up, Down, Up, Down, Enter** to run factory reset the camera.

		OSD MENU	
EXPOSURE	EXPOSURE MENU	AUTO / MANUAL	Exposure mode setting
			Shutter speed setting when Manual mode is
	SHUTTER	1/30 - 1/10000	used
	DC IRIS	CV370 & CV374 Only	DC Iris is set automatically
	GAIN	0 - 30dB	Adjustable when Manual mode is used
LAI OSONE	BRIGHTNESS	Auto adjustment	Brightness is set automatically
	FLICK	50 / 60Hz	Anti flicker setting when Auto mode is used
			Backlight compensation setting when Auto
	BACKLIGHT	On/Off	mode is used
	GAMMA	0 - 15	Gamma value setting
			Auto tracking white balance mode (wider
		ATW	dynamic range)
		MANUAL	Manual mode
		СТ	Color Temperature mode
	WB MODE	FLUORESCENT	Fluorescent light mode
		SODIUM	Sodium light mode
		AUTO	Auto WB mode
		INDOOR	Indoor mode
IMAGE		OUTDOOR	Outdoor mode
		PUSH	One push trigger mode
	RED	1 - 255	Adjust red gain from Manual mode
	BLUE	1 - 255	Adjust blue gain from Manual mode
	COLOR TEMPERATURE	2500K - 10000K	Adjust color temperature for CT mode
	MIRROR		Enable/Disable mirror
	FLIP		Enable/Disable flip
	DAY&NIGHT		Insert/Remove IR Cut filter
	2DNR	On/Off	Enable/Disable 2D noise reduction
	3DNR	AUTO, 1 – 4, Off	Adjust 3D noise reduction
QUALITY	SHARPNESS	0 - 15	Adjust sharpness value
QUALITY	CONTRAST	0 - 15	Adjust contrast value
	SATURATION	0 - 15	Adjust saturation value
	BRIGHTNESS	0 - 15	Adjust brightness value

	OSD MENU						
	SIZE	720p, 1080i, 1080p	Resolution for CV370 & CV570				
		720p, 1080i, 1080p, 2160p	Resolution for CV374 & CV574				
		23.98, 24, 25, 29.97, 30, 50, 59.94, 60	Available frame rates:				
	FRAME RATE		<b>720p</b> : 25/29.97/30/50/59.94/60				
FORMAT			<b>1080i</b> : 50/59.94/60 <b>1080p</b> : 23.98/24/25/29.97/30/50/59.94/60				
ı			<b>2160p:</b> 25/29.97/30/50/59.94/60				
			CMOS refresh rate to optimize the				
	VI FRAME RATE	25, 30, 50, 60	performance				
	AUDIO	On/Off	Enable/Disable audio				
	SAMPLE RATE	16000, 32000, 48000	Adjust audio sampling rate				
AUDIO	VOLUME	0 - 100	Adjust audio volume				
	ENCODE MODE	AAC/LPCM	Adjust audio encoding mode				
	BITRATE	32000, 48000, 64000, 96000, 128000	Adjust audio bitrate				
	ID	Not applicable					
	BAUDRATE	Not applicable					
	LANGUAGE	English/Spanish	Choose OSD Language				
SYSTEM	DHCP	On/Off	Enable/Disable network DHCP mode				
	IP		Display or manually set IP address				
	NETMASK		Display or manually set Net Mask address				
	GATEWAY		Display or manually set Gateway address				
INFO	IP Address		Display the current IP address				
	RTSP URL		Display the URL for RTSP streaming				
	FW VERSION		Display the firmware version number				
	ARM VERSION		Display the ARM version number				
	RELEASE		Display the firmware release date				
RESET	FACTORY RESET		Run factory reset				
	USER SETTING		Save the current setting as USER				
	USER RESET		Reset the camera to the USER saved setting				

# **Chapter 4:** Connect Camera to Network

CV370/CV374/CV570/CV574 camera comes with DHCP enabled by default.

If the camera is connected to a router or DHCP enabled network device, it will be assigned with an IP address automatically.

To connect to a camera, use a device or software such as NDI Studio Monitor to access the camera and confirm the IP address of the camera.

If the connected network does not support DHCP, the camera will take 30 seconds to assign the default IP address <u>192.168.100.150</u>.

The computer that will access the camera must be connected to the same network and proper IP address, subnet mask, and default gateway must be assigned to the computer.

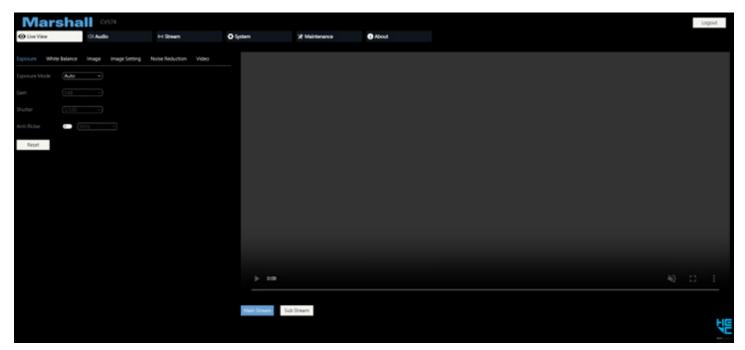
Open a web browser and enter the IP address of the camera. <a href="http://192.168.100.150">http://192.168.100.150</a> (default IP address if DHCP is not used)

# **Chapter 5:** Web Interface Settings



Default login user name is <u>admin</u> Password is <u>9999</u>

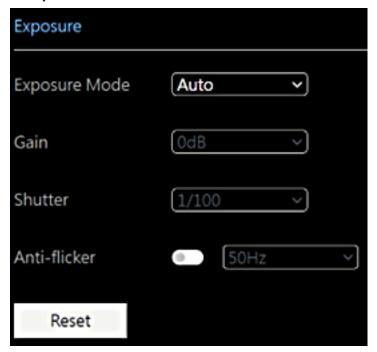
### 5.1 Live View





Main stream and sub stream buttons for live view image (within the web browser) stream quality set from **Stream Encoding menu** 

### 5.1.1 Exposure



**Exposure Mode:** Select exposure mode (Auto, Manual)

Gain: Select gain level when Manual mode is selected (0 – 30dB)

**Shutter:** Select shutter speed value when Manual mode is selected (1/30 – 1/10000)

**Anti-Flicker:** Enable anti flicker when image flickers (50Hz, 60Hz)

### 5.1.2 White Balance



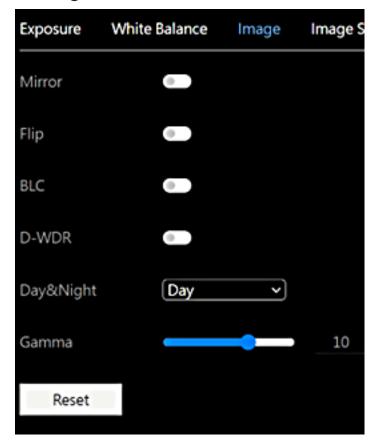
**WB Mode:** Select white balance mode (Auto, Indoor, Outdoor, One Push, ATW, Manual, Temperature)

**Red Gain:** Adjust red gain level when Manual mode is selected.

**Blue Gain:** Adjust blue gain level when Manual mode is selected.

**Color Temperature:** Select color temperature level when **Temperature Mode** is selected.

### **5.1.3** Image



Mirror: Enable or disable image mirror

Flip: Enable or disable image flip

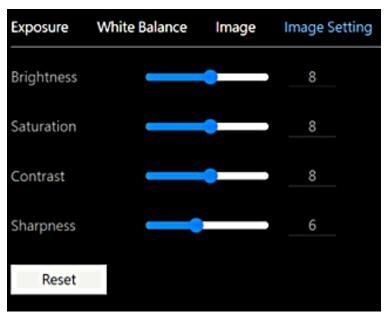
**BLC:** Enable or disable backlight compensation.

**D-WDR:** Enable or disable Digital Wide Dynamic Range

**Day&Night:** Insert or remove IR Cut filter. Filter removed during the night mode.

Gamma: Adjust gamma level (0 – 15)

### 5.1.4 Image Setting



### **Brightness:**

Adjust brightness level (0 - 15)

#### **Saturation:**

Adjust saturation level (0 - 15)

#### **Contrast:**

Adjust contrast level (0 - 15)

### **Sharpness:**

Adjust sharpness level (0 – 15)

### 5.1.5 Noise Reduction



2D Noise Reduction: Enable or disable 2D noise reduction.

**3D Noise Reduction:** Select 3D noise reduction level (Auto, 1 – 4, Off)

#### **5.1.6** Video



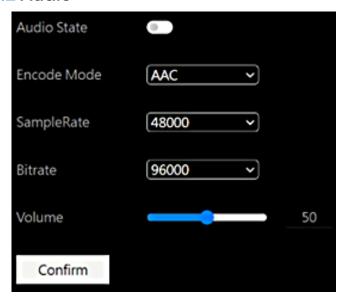
**VI Framerate:** Select VI framerate to adjust the sensor level frame capture. Normally used when experiencing the image lagging. Ideal to match the rate with the output format (25, 30, 50, 60)

**HDMI Output:** Select HDMI output format.

720p@25, 29.97, 30, 50, 59.94, 60 1080i@50, 59.94, 60 1080p@23.98, 24, 25, 29.97, 30, 50, 59.94, 60 2160p@25, 29.97, 30, 50, 59.94,60

(2160p is only available on CV374 & CV574)

### 5.2 Audio



Audio State: Enable or disable embedded audio.

**Encode Mode:** Select audio encoding method (AAC, LPCM)

**Sample Rate:** Select audio sampling rate (16,000, 32,000, 48,000Hz)

**Bitrate:** Select audio bitrate (32,000, 48,000, 64,000, 96,000, 128,000 bits)

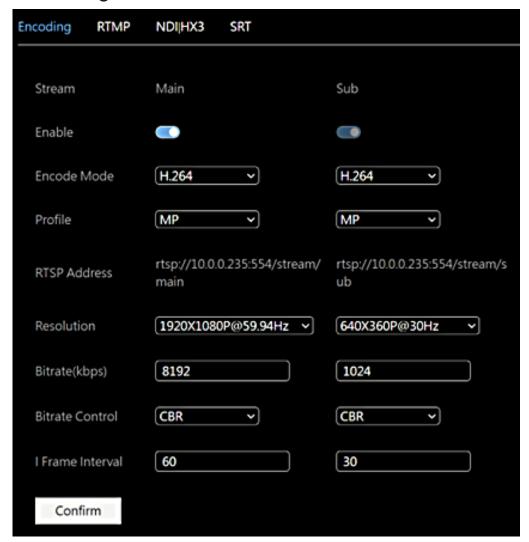
**Volume:** Adjust audio volume level (0 – 100) Con irm: When audio settings are changed, press con irm to apply changes

Line input does not provide power to the audio device. Mic will use Mic Bias 1.7V and up to 3mA max current.

#### 5.3 Stream

Encoding setting of the camera and video over IP protocols can be configured from this menu.

### 5.3.1 Encoding



Stream has Main and Sub Stream settings.

**Encode Mode:** Select encoding compression (H.264, H.265)

**Profile:** Select encoding profile (MP, HP)

RTSP Address: Displays the RTSP address of the camera.

**Resolution:** Select desired stream format. (Note: HDMI and Stream formats are working

independently)

Bitrate: Select desired stream bitrate (512 – 32,768)

Bitrate Control: Select bitrate control method (CBR, VBR)

I Frame Interval: Select desired i frame interval (1 – 120)

Confirm: When encoding settings are changed, press confirm to apply changes

**Note:** When NDI HX3 is selected, bitrate, bitrate control and i frame interval will not be available to modify.

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#### 5.3.2 RTMP



RTMP Address: Copy and paste the RTMP destination address in the box.

**Stream Key:** Copy and paste the stream key provided by the RTMP host.

**Enable and Confirm:** Click on Enable button and press confirm to enable RTMP stream.

When RTMP stream is properly setup, check mark indicator will appear as shown



Note: When RTMP stream is used on YouTube, audio (from section 5.2) needs to be enabled.

### 5.3.3 NDI|HX3



**Enable:** Enable or disable NDIHX streaming capability

**Device Name:** Modify device name appears on NDI receiver.

**Channels:** Modify channel name appears on NDI receiver

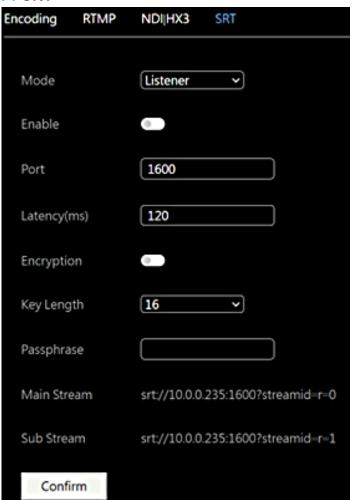
Group: Modify NDI group name

**HX3:** Enable or disable NDI HX3. Note: NDI HX3 only supports 1080p50 and 1080p60. Select the proper format before enabling HX3.

**Discovery:** Enable or disable NDI discovery feature

Multicast: Enable or disable NDI multicast feature

#### 5.3.4 SRT



**Mode:** Select SRT mode (Listener, Caller, Rendezvous)

**Port:** Type the port number used in SRT. Default is 1600

Latency(ms): Set SRT latency in milli seconds

**Encryption:** Enable or disable stream encryption

**Key Length:** Select key length (16, 24, 32)

Passphrase: Set passphrase parameter

Main Stream: Displays SRT main stream URL

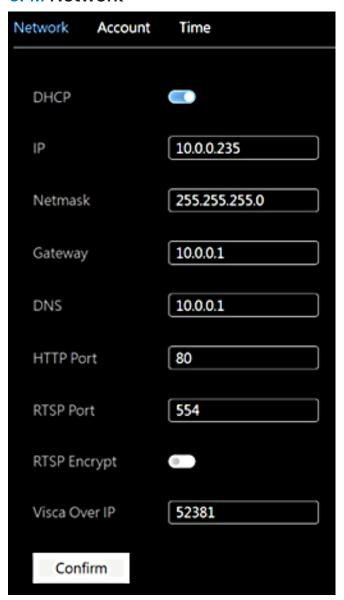
**Sub Stream:** Displays SRT sub stream URL

**Confirm:** When SRT settings are changed, press confirm to apply changes

### 5.4 System

System menu includes network configuration of the camera, account setting, and NTP

#### 5.4.1 Network



By default, DHCP is enabled. If the network does not support DHCP, 192.168.100.150 will be assigned to the camera 30 seconds after the initial boot up.

**DHCP:** Select DHCP or Static IP address

IP: Type desired IP address if static IP is used

**Netmask:** Type subnet mask address if static

IP is used

Gateway: Type gateway address if static IP

is used

**DNS:** Type DNS address if static IP is used

**HTTP Port:** Modify HTTP port number.

Default is 80

RTSP Port: Modify RTSP port number.

Default is 554

RTSP Encrypt: Enable or disable RTSP

encryption

VISCA over IP: Modify VISCA over IP port

number. Default is 52381

**Confirm:** When network settings are changed, press **confirm** to apply changes and reboot

the camera

### 5.4.2 Account

Network	Account	Time	
Account			
Password	d		
Confirm	Password		
Confi	irm		

**Account:** Change username of the camera. Default is <u>admin</u>

**Password:** Change password of the camera.

Default is <u>9999</u>

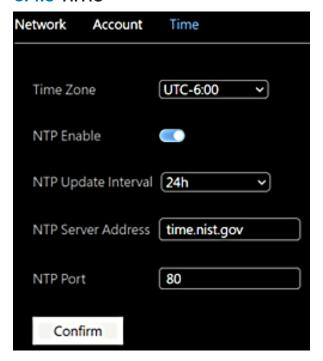
Confirm Password: Retype the new password

for confirmation

Confirm: When account settings are changed,

press confirm to apply changes

#### 5.4.3 Time



Time Zone: Select the time zone of the location

NTP Enable: Enable or disable the NTP

NTP Update Interval: Select the interval of NTP update

(30m - 24h)

NTP Server Address: Modify the NTP server.

Default server is <u>time.nist.gov</u>

NTP Port: Modify NTP port number. Default is 80

Confirm: When NTP settings are changed,

press confirm to apply changes

#### 5.5 Maintenance



**Firmware Upgrade:** Click the upgrade button to open the file browser and locate the firmware file. Select the file and click Open to start the upgrade process. Do not turn off the camera or browser while an upgrade is in progress.

#### **User Save Settings:**

**Save:** Save the current camera settings to a **config.txt file** 

**Recall:** Recall the saved user settings to the camera

**Factory Reset:** Reset the camera settings to the factory default settings

Reboot: Reboot the camera to apply major changes

#### **Power:**

**Standby:** Put camera to the standby mode

**Wake:** Operate the camera from Standby mode

#### 5.6 About

About page displays the current camera version information.

### **Chapter 6: Upgrade**

CV370/CV374/CV570/CV574 has two types of upgrades required.

When ISP update is needed, an upgrade can be performed from the Maintenance menu under the web interface.

When major update is required, camera ARM process needs to be updated via USB connection.



- Flip both 1 and 2 dip switches on the back of the camera to ON position.
- 2. Connect the USB C cable to the service port of the camera and connect it to the computer.
- 3. Upgrade software called "NZDownloadTool" is needed to upgrade the ARM processor.
- 4. Please consult with Marshall Electronics for software and upgrade file.
- 5. When upgrade is completed, set the dip switched back to Off position.

# Warranty

For Warranty information please refer to Marshall website page:

https:marshall-usa.com/company/warranty.php