# CV420/ CV420Ne

Compact **UHD60**fps **ePTZ** Camera (USB, IP & HDMI)



## **User Manual**

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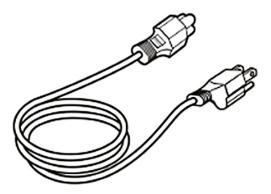
## **CHAPTER 1: PACKAGE CONTENTS**

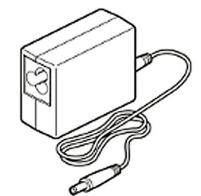
CV420e/CV420Ne

**Power Cord** 

Power Adapter







Remote

CVM-5 Stand

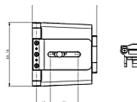
Warranty Card

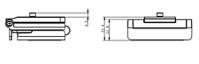






manual and setup instructions

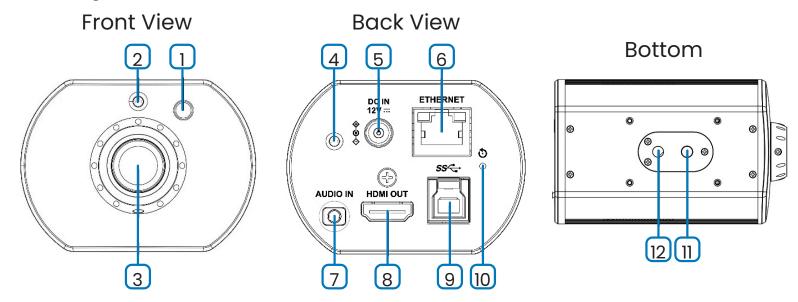




Unit: mm

### **CHAPTER 2: FUNCTION INTRODUCTION**

## 2.1 I/O Functions Introduction



#	Item	Function Descriptions
1	IR receive	Support infrared remote control
2	Tally Lamp	Display the Tally Lamp status of the camera
3	Lens	HD camera lens
4	Power indicator	Display the status of the camera
5	DC 12 V power connector	AC power supply connecting port
	Network port	Network cable port supports routers or hubs of
6		IEEE802.3af with PoE power supply
7	Audio input	Support Line In/Mic In audio input
8	HDMI 2.0 output	Connect to HDMI output signal source
		Connect to the computer using a USB cable;
9	USB 3.0 Type-B port	capture images via the software
10	Reset button	Press and hold for 5 seconds to reset the machine
11	Tripod locating holes	Tripod locating holes
12	Tripod screw holes	Support 1/4", 20 UNC

## 2.2 Tally Lamp Function Description

**2.2.1** The tally indicator light function may be enabled through the control of VISCA command. The setting method is as follows:

## **Tally Mode:** 8x 01 7E 01 0A 01 0p FF

p = 4: **On** (half-brightness)

p = 0: **OFF** 

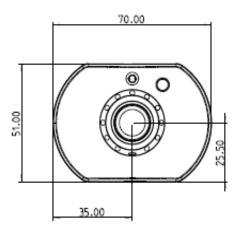
p = 5: **On** (full-brightness)

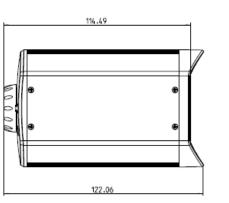
### **CHAPTER 3: INSTRUCTIONS FOR INSTALLATION**

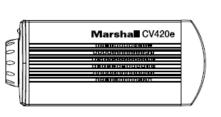
### 3.1 Basic Devices

#### 3.1.1 Dimensions

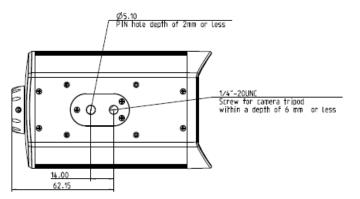
Length x Width x Height: 122.06 x 70 x 51 mm Weight: 0.35 Kg









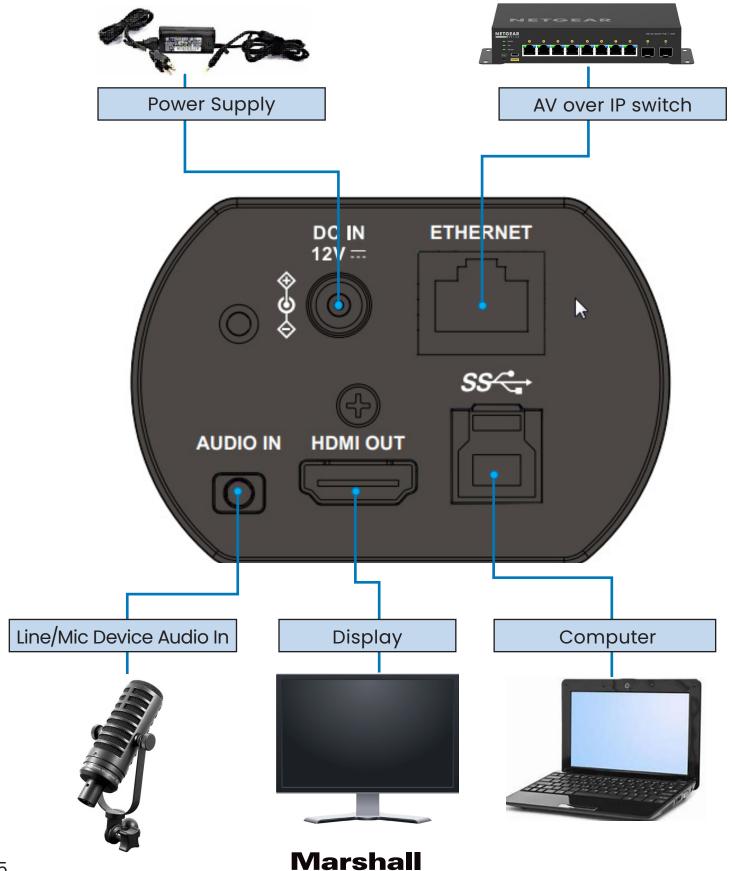




### 3.1.2 Installation Method

You can use the included Marshall CVM-5 monitor and desk stand, or any ¼"- 20 capable camera mount type to attach to tripods, wall mounts, ceiling mounts, etc

## **CHAPTER 4: SYSTEM DIAGRAM**



## **CHAPTER 5: REMOTE CONTROL & SETTING MENU**

## **5.1 Functions of Remote Control**\*

\*IR remote included in this package

Item	Description
$\triangleleft \triangleright \triangle \triangledown$	Move the lens
Back Light	Turn on/off back light compensation
Camera select	Choose Camera ID 1~3
Focus- Manual /Far/Near	Reserved
Focus-Auto	Reserved
Freeze	Freeze the screen
Home-Enter	Go back to the main page / Execute
Info	Status information
L/R Direction Set	L/R Direction / Normal
Menu	Display OSD menu
Mirror	Rotate the image (OFF / Mirror / Flip / Rotate)
Pan/Tilt Reset	Clear the Pan / Tilt setting
Picture	Switch image effect (OFF / Neg / B&W)
Power	Power Switch
Preset	Appoint an ID (0~9) to save the current position data
Reset	Appoint an ID (0~9) to delete the current position data
Zoom-Fast	Adjust image size
Zoom-Slow	Fine-tune image size



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## **5.2 Setting Menu**

Press [Menu] on the remote control to enter the setting menu; the **bold underlined** values in the following table are defaults.

1 <sup>st</sup> Level	2 <sup>nd</sup> Level	3 <sup>rd</sup> Le		A
Major Items	Minor Items	Adjustmer	nt Values	Function Descriptions
	Mode	<ol> <li>Full Auto</li> <li>Shutter F</li> <li>Manual</li> </ol>	-	Exposure mode setting
	Exposure Comp.	On/ <u>Off</u>		AE Level
	Exposure Comp. Level	-5~ <b>C</b> ~5		The value can be adjusted after Exposure Comp. is activated
	Spot Light	On/ <u>Off</u>		
	Spot Light Position	X(0~6)Y(0~4	)	The value can be adjusted after  Spot Light is activated
		60/30	50/25	
		mode	mode	
		1/10000	1/10000	
		1/5000	1/5000	
		1/3000	1/3000	
		1/2500	1/2500	
Exposure		1/2000	1/1750	
		1/1500	1/1250	
		1/1000	1/1000	
		1/725	1/600	
		1/500	1/425	* F - 1 - 1 - 1 - 1 - 1 - 1
	Shutter Pri	1/350 1/250	1/300 1/215	Adjustable when the <b>Exposure mode</b> is set to <b>Shutter Pri</b>
		1/180	1/215	mode is set to situater FIT
		1/120	1/120	
		1/100	1/100	
		1/90	1/75	
		1/60	1/50	
		1/30	1/25	
		1/15	1/12	
		1/8	1/6	
		1/4	1/3	
		1/2	1/2	
		1/1	1/1	

1 <sup>st</sup> Level	2 <sup>nd</sup> Level	3 <sup>rd</sup> Le	evel	F
Major Items	Minor Items	Adjustme	nt Values	Function Descriptions
		<b>0dB</b> / 3 dB/ 6	dB/ 9 dB/	
		12 dB/ 15 dB	/ 18 dB/ 21	Adjustable when the <b>Evacure</b>
	Manual Gain	dB/ 24 dB/ 27	7 dB/ 30 dB/	Adjustable when the <i>Exposure</i> mode is set to <i>Manual</i>
		33 dB/ 36 dB	/ 39 dB/ 42	mode is set to mandar
		dB/ 45 dB		
		60/30	50/25	
		mode	mode	
		1/10000	1/10000	
		1/5000	1/5000	
		1/3000	1/3000	
		1/2500	1/2500	
		1/2000	1/1750	
		1/1500	1/1250	
		1/1000	1/1000	
		1/725	1/600	
	Manual Speed	1/500	1/425	
		1/350	1/300	
		1/250	1/215	Manually set the shutter
		1/180	1/150	
		1/120	1/120	
		1/100	1/100	
		1/90	1/75	
		1/60	1/50	
		1/30	1/25	
		1/15	1/12	
		1/8	1/6	
		1/4	1/3	
		1/2	1/2	
		1/1	1/1	
		9 dB/ 12 dB/		
	900 IS 10 1000 WAR	dB/ 21 dB/ 24		1978
	Gain Limit	30 dB/ 33 dB		Max. limit value of electron gain
		dB/ 42 dB/ 4		
		1. <u>Disable</u>		
	\\(\(\mathbb{O}\)\(\mathbb{O}\)	2. 1		
	WDR	3. 2		
		4. 3		



1st Level	2 <sup>nd</sup> Level	3 <sup>rd</sup> Level	
Major Items	Minor Items	Adjustment Values	Function Descriptions
White Balance	Mode	<ol> <li>Auto</li> <li>Indoor</li> <li>Outdoor</li> <li>One Push WB</li> <li>ATW</li> <li>Manual</li> <li>Sodium Lamp</li> </ol>	Select the color temperature mode  1. 4000k ~ 7000k  2. 3200k  3. 5800k  4. 1700k ~ 10000k  5. 1700k ~ 10000k  6. Custom  7. 2800k
	One Push Trigger	ENTER	One push trigger
	Manual Red	0~ <b>_C</b> ~128	Adjustable when the white balance mode is set to <i>Manual</i>
	Manual Blue	0~ <b>_C</b> ~128	Adjustable when the white balance mode is set to <i>Manual</i>
	Picture effect	<ol> <li>Disable</li> <li>Neg</li> <li>B &amp; W</li> </ol>	
	Sharpness	0~ <u><b>A</b></u> ~14	
	2D NR	<ol> <li>Disable</li> <li>1</li> <li>1</li> <li>2</li> <li>3</li> <li>2</li> <li>3</li> </ol>	
	3D NR	<ol> <li>Disable</li> <li>Low</li> <li>Typ</li> <li>Max</li> </ol>	
Picture	Image Mode	<ol> <li>Default</li> <li>Custom</li> </ol>	The user may customize his/her desired image mode
	Image Mode Load	ENTER	Adjustable when the <i>Image mode</i> is set to <i>Custom</i> . After selected, the corresponding <i>Image mode</i> parameters will be read and applied to <i>Custom</i>
	Brightness	0~ <u><b>A</b></u> ~15	Adjustable when the <i>Image mode</i> is set to <i>Custom</i>
	Hue	0~ <u><b>A</b></u> ~15	Adjustable when the <i>Image mode</i> is set to <i>Custom</i>
	Saturation	0~ <u><b>A</b></u> ~15	Adjustable when the <i>Image mode</i> is set to <i>Custom</i>
	Gamma	0~ <u><b>A</b></u> ~3	Adjustable when the <i>Image mode</i> is set to <i>Custom</i>
Pan Tilt Zoom	Pan Flip	On/ <u>Off</u>	Activate the reverse Pan direction
	Tilt Flip	On/ <u>Off</u>	Activate the reverse Tilt direction

1st Level	2 <sup>nd</sup> Level	3 <sup>rd</sup> Level	
Major Items	Minor Items	Adjustment Values	Function Descriptions
	N - STAN SHARES BAR SHARES NO	Clear Image	
	Zoom Mode	Zoom/ <u>Digital Zoom</u>	
		1. <u>Disable</u>	
D-Effect	Mirror	2. Mirror	Set the mode at which the image
D-Ellect	IVIIITOI	3. Flip	is mirror or flipped
		4. Mirror + Flip	
			Enable/Disable DHCP setting
	DHCP	On/Off	using left and right arrow keys
	2	<u>911</u> /511	and press [ENTER] to apply
			setting.
			Press [ENTER] to be in modify
			mode; select the item to be
	IP Address	192.168.100.100	modified using the up and down
			keys, and modify the value using
			the left and right keys or the
			numeric keys.
Ethernet			Press [ENTER] to be in modify
		<u>255.255.255.0</u>	mode; select the item to be
			modified using the up and down
			keys, and modify the value using
			the left and right keys or the
			numeric keys.
			Press [ENTER] to be in modify
			mode; select the item to be
		192.168.100.254	modified using the up and down
	٠.		keys, and modify the value using
			the left and right keys or the
			numeric keys.
	Audio In	Line In/Mic In	Set Audio In
	Audio Enable	On/ <u>Off</u>	Turn on/off audio output
	Audio Volume	0~ <u><b>A</b></u> ~10	Audio Volume Setting
			When the audio is not
Audio			synchronized with the video,
Audio	Audio Delay	On/ <u>Off</u>	enable this function to set the
			audio delay time
	Audio Delay Time	-1~-500me	Set audio delay time
	(ms)	-1~-500ms	Cot addio delay time
	Encode Type	1. <b>AAC</b>	Set audio encode type
		2. G.711	222 444.0 0.10040 typo



1st Level	2 <sup>nd</sup> Level	3 <sup>rd</sup> Level	
2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2	Minor Items	Adjustment Values	Function Descriptions
Major Items	Willion items		
	Encode Sample Rate	<ol> <li>48 KHz(AAC)</li> <li>44.1 KHz(AAC)</li> <li>16 KHz(AAC)</li> <li>16 KHz(G.711)</li> <li>8 KHz(G.711)</li> </ol>	Set the encode type and sample rate
	Prompt	On/ <u>Off</u>	Turn on/off the prompt information on the display
	IR Receive	On/Off	When it is Off, the remote control will not be able to control the camera. At this moment, turn off and then turn on the power to restore control of the remote control.
	Tally Lamp	On/Off	Enable/ disable Tally Lamp
	Tally Lallip	<u> </u>	function.
System	Tally CMMD Mode	Normal/Link	Set if the Tally lamp is linked with RS232 command  Normal (non-linked): The tally lamp and the mode need to be set separately.  Tally lamp On: default mode is no light, need to send command to set the lamp mode  Tally lamp Off: when set the mode, it will not be triggered to enable the tally lamp function  Link: Tally lamp On: the default lamp mode is red light.  Tally lamp Off: when set the mode, it will trigger to enable the tally lamp function.
	Language	English/Chinese	TOTAL OF THE THE PROPERTY OF THE
	Initial Position	Last MEM/ 1st Preset	Select the camera lens to return to the last operated position or the first preset position after POWER ON

1 <sup>st</sup> Level	2 <sup>nd</sup> Level	3 <sup>rd</sup> Level	Function Descriptions
Major Items	Minor Items	Adjustment Values	Function Descriptions
	Output Mode	1. 3840x2160/60p 2. 3840x2160/59.94p 3. 3840x2160/50p 4. 3840x2160/30p 5. 3840x2160/29.97p 6. 3840x2160/25p 7. 1080p/60 8. 1080p/59.94 9. 1080p/50 10. 1080p/30 11. 1080p/29.97 12. 1080p/25 13. 720p/60 14. 720p/59.94 15. 720p/50 16. 720p/30 17. 720p/29.97 18. 720p/25 19. 1080i/60 20. 1080i/59.94 21. 1080i/50	Choose the output resolution
	Output Source	HDMI+Streaming (IP) HDMI+UVC (USB)	
	Factory Reset	On/ <u>Off</u>	Resume the factory default setting
Status			Display the current setting status

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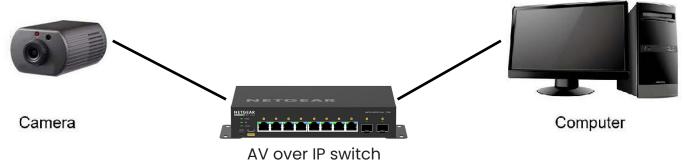
### **CHAPTER 6: NETWORK FUNCTION SETTING DESCRIPTION**

## **6.1 Web System Requirements**

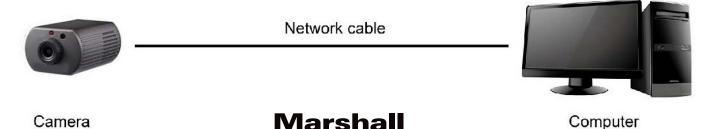
Operating System	Version	Browser
Aca .	7 (C4 hita) and above	FireFox
	7 (64 bits) and above	Chrome
Windows	10 (64 bits) and above	Edge
		FireFox
		Chrome
Mac		Safari
	10.14 and above	Chrome
		FireFox

## **6.2 Connecting Camera to Network**

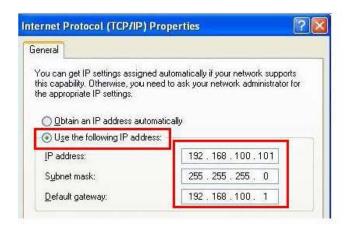
Two common connection methods are shown below 1. Connecting via switch or router



2. To connect directly through network cable, the IP address of the computer should be changed so that it is on the same network segment as the camera E.g.: The factory-preset default IP address of the camera is 192.168.100.100. The computer IP address must be set with the same network segment, such as 192.168.100.101, so that the computer can be connected correctly with the camera

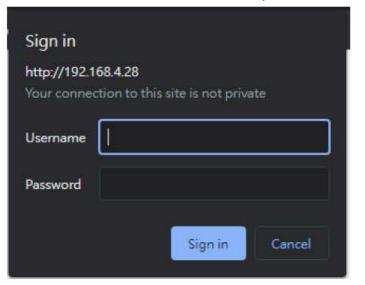


Change network settings



#### 6.2.2 Using the Browser to View the Images

- Open the browser, and enter the IP address of the camera in the address bar E.g.: http://192.168.100.100 (default IP address)
- Enter administrator's account and password



**Network Camera** Account: admin Password: 9999 (Default)

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#### 6.2.3 Using RTSP Player to View the Images

Free software can be used for RTSP connection, such as VLC, Quick Time and PotPlayer RTSP connection address formats are as follows:

- RTSP Sub1 Streaming => rtsp://camera IP:8557/h264
- RTSP Sub2 Streaming => rtsp://camera IP:8556/h264

If password authentication is enabled, the RTSP connection address is as follows:

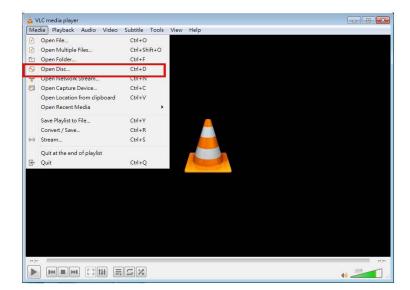
rtsp://Username:Password@VC IP address:port/h264

#### Example:

Open the VLC software, click [Open Network Streaming], and enter the URL: rtsp://192.168.100.100:8557/h264

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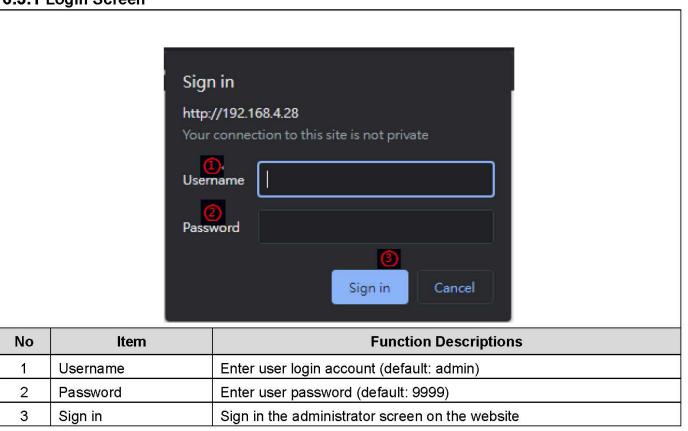
## **Marshall**



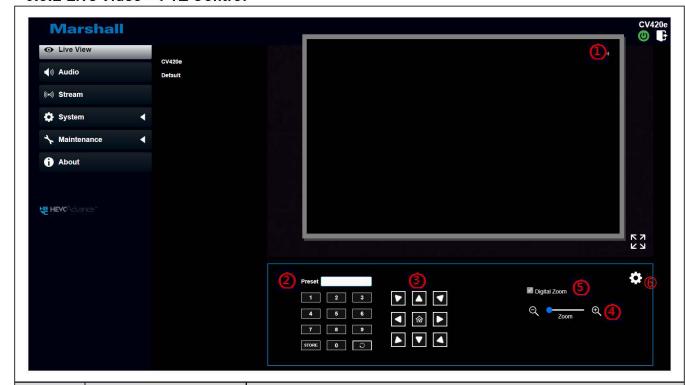
### 6.3 Web Page Menu Function Description

### 6.3.1 Login Screen

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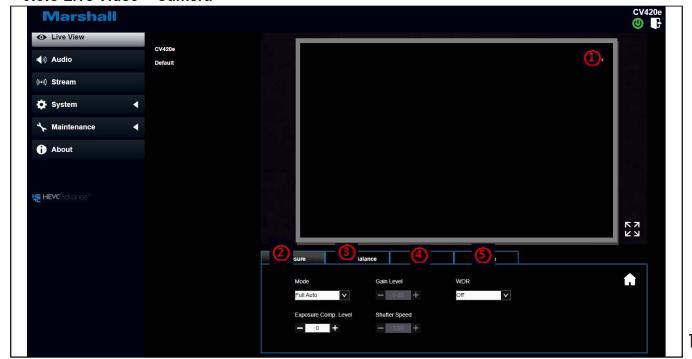


#### 6.3.2 Live Video - PTZ Control



No	Item	Function Descriptions	
1	Preview window	Display the screen currently captured by the camera	
2	Preset setting	Select the number first and then select SAVE or LOAD	
3	Pan / Tilt setting	Adjust the Pan/Tilt position of the camera screen	
4	Zoom	Zoom In/Zoom Out ratio	
5	Digital Zoom	Enable/ disable digital zoom	
6	Camera Setting	Switch to camera setting page	

#### 6.3.3 Live Video – Camera

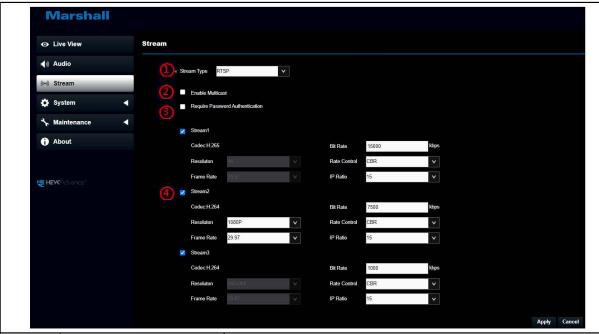


No	Item	Function Descriptions
1	Preview window	Display the screen currently captured by the camera
2	Exposure	<ul> <li>Mode: Select exposure mode (Full Auto/Shutter Pri/Iris Pri/Manual/ White Board)</li> <li>Gain Limit: Adjust he gain limit (adjustable only under the "Manual")</li> <li>Exposure Comp. Level: Select exposure compensation level</li> <li>WDR: Set the level of wide dynamic range (WDR) in order to obtain better images</li> <li>Shutter Speed: Adjust the shutter speed (adjustable only under the "Manual" or "Shutter Priority"</li> </ul>
3	White Balance	Mode: Select the color temperature mode  Open Push WB: Single color temperature execution adjustment (adjustable only under the "One Push WB"  Manual Red/Blue: Manually adjust blue/red color temperature
4	Mirror	Exposure White Balance Mirror Picture  Mirror Flip  Mirror: Set the automatic flip mode (OFF / Mirror / Flip / Mirror + Flip)
5	Picture	Picture effect: Set picture effect, Off/Neg/Black and White  Picture effect: Set picture effect, Off/Neg/Black and White  2D NR: 2D noise reduction settings  3D NR: 3D noise reduction settings  Image mode: The user may customize his/her desired image mode  Image mode Load: Default Mode  Gamma: Gamma Level adjustment; Adjustable when the image mode is set to Custom  Brightness: Brightness adjustment of the image; Adjustable when the image mode is set to Custom  Saturation: Saturation adjustment of the image; Adjustable when the image mode is set to Custom  Sharpness: Sharpness adjustment of the image  Hue: Adjustable when the Image mode is set to Custom

### 6.3.4 Audio



No	Item	Function Descriptions	
1	Audio Enable	Turn on/off sound	
2	Audio In	Set MIC In/Line In	
3	Encode Type	AAC / G.711	
4	Encode sample rate	Set encode sample rate  48 KHz (AAC)  44.1 KHz (AAC)  16 KHz (AAC)  16 KHz (G.711)  8 KHz(G.711)	
5	Audio Volume	Adjust Audio Volume	
6	Audio Delay	After checking the box, set the audio delay time (1 ~ -500 ms)	



No	Item	Item Function Descriptions		
1	Streaming types	Supporting RTSP/RTMP/RTMPS/MPEG-TS/SRT		
		Enable/Disable Multicast		
2	Enable Multicast	It is suggested to enable Multicast when the number of users online		
		watching the live image simultaneously is more than 4		
		Enable/Disable Password Authentication		
	Authentication	■ RTSP connection format can be found in <u>6.2.3 Using RTSP</u>		
3		Player to View the Images		
		■ The username/password is the same as the web login password of		
		the camera		
	Streaming 1			
4	Streaming 2	Supporting 3-way streaming output		
	Streaming 3			

Streaming parameter setting

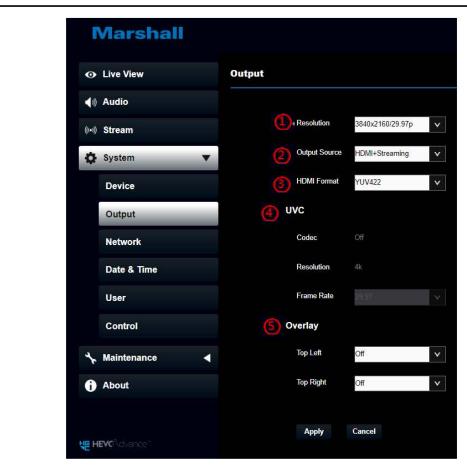
Function		Streaming 1	Streaming 2	Streaming 3
Encode Format		H.265	H.264	
Resolution		4K	1080P / 720P / 1080i/ 640x360	640x360
Frame Rate		Setting according to the supported resolution <remark> Only 59.94 / 50 are supported when the resolution of Streaming 2 is 1080i</remark>		
	Range	2,000~20,000	2,000~20,000	512~5,000
2000	Factory Default	15,000	7,500	1,000
Rate Control		CBR / VBR		
IP Ratio		Setting according to the supported resolution		

### 6.3.6 Setting - Device Setting

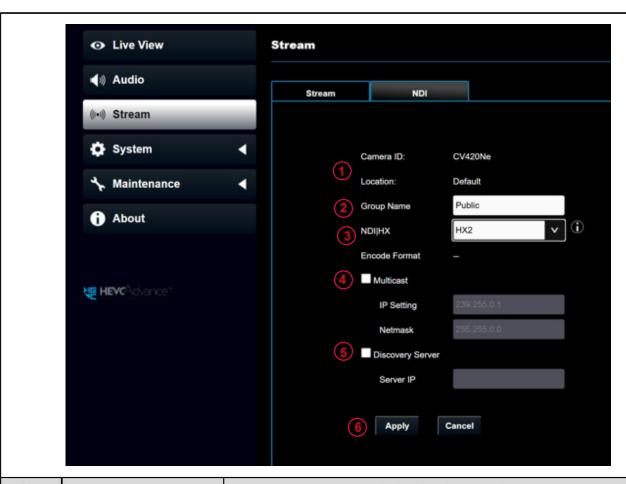


No	Item	Function Descriptions	
1	Camera name	Change camera name here  ■ Supporting 1 - 12 characters for the camera name  ■ Please mix uppercase and lowercase letters or numbers for characters. Special symbols such as "/" and "space" cannot be used	
2	Camera Location	Modify the location of the camera, such as Room 1 ■ Supporting 1 - 11 characters for the camera location ■ Please mix uppercase and lowercase letters or numbers for characters. Special symbols such as "/" and "space" cannot be used	

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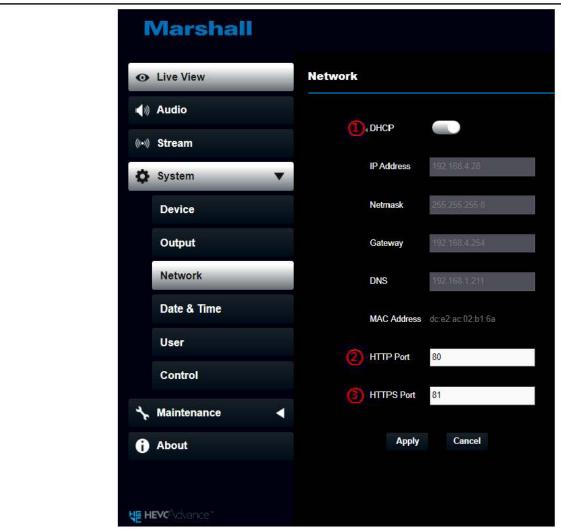


No	Item	Function Descriptions	
1	Resolution	Set the resolution of the camera After switching the resolution, the camera will restart. Please refresh the browser	
2	Output Source	According to output resolution, you can select different output source.	
3	HDMI format	Select YUV422/ YUV420 /RGB <remark> When it is set to YUV420, 3840 x 2160 59.94p and 3840 x 2160 50p resolutions are supported</remark>	
4	UVC	This can be seen when <i>System - Output</i> is set to HDMI + UVC  Encode Format:  >3840x2160 / 29.97 / 25 : H.264  >Less than 1080p (inclusive): H.264/MJPEG  Resolution: It is shown based on <i>Resolution</i> Frame Rate: 3840x2160 can only select the highest 29.97	
5	Overlay	User can select to display the "Date/Time" or "Text" when streaming	

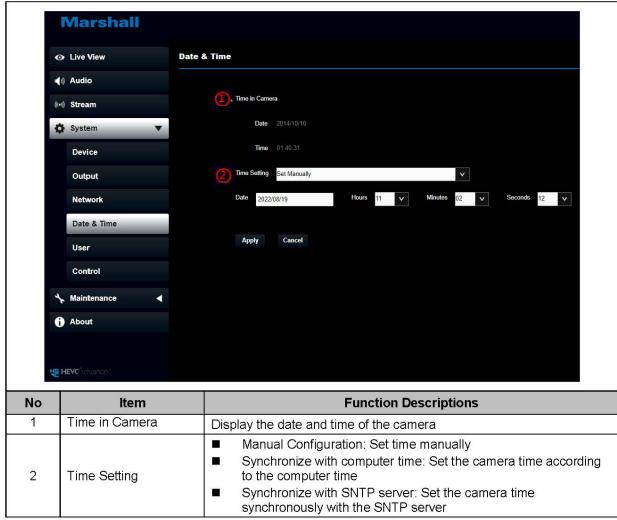


No	ltem	Function Descriptions	
1	Resolution	Set the resolution of the camera After switching the resolution, the camera will restart. Please refresh the browser	
2	Output Source	According to output resolution, you can select different output source.	
3	HDMI format	Select YUV422/ YUV420 /RGB  at <a href="Remark"><a href="Remark"><a href="Remark"><a href="William"><a href="William"><a< td=""></a<></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a>	
4	UVC	This can be seen when <i>System - Output</i> is set to HDMI + UVC  ■ Encode Format:  >3840x2160 / 29.97 / 25 : H.264  >Less than 1080p (inclusive): H.264/MJPEG  ■ Resolution: It is shown based on <i>Resolution</i> Frame Rate: 3840x2160 can only select the highest 29.97	
5	Overlay	User can select to display the "Date/Time" or "Text" when streaming	

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No	Item	Function Descriptions
1	DHCP	Network setting of camera. Change of setting is available when DHCP function is closed
2	HTTP port	Set HTTP port. The default Port value is 80  * Change of setting is available only when DHCP function of camera is closed
3 HTTPS port		Set HTTPS port. The default Port value is 81  * Change of setting is available only when DHCP function of camera is closed

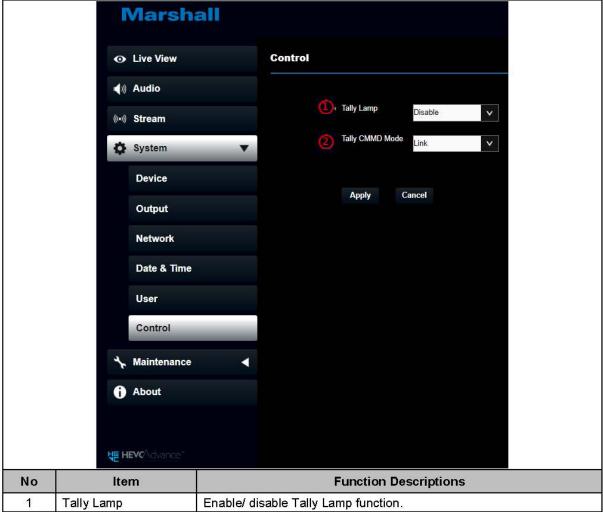


#### 6.3.10 Setting - User



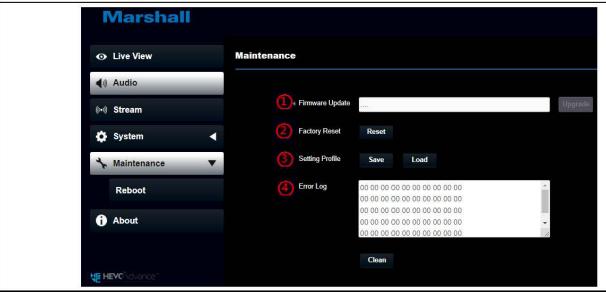
No	Item	Function Descriptions				
7	Add user account	Enter a user name	Enter a user name and password to add a new user			
	Authentication Mode	Set the new account management permissions			9)	
		User Type	Adiministrator (Admin)	Operator (Operator)	Viewer (Viewer)	
2		View images	ν	V	ν	
		Settings	v	V	х	
		Account management	ν	x	х	

## 6.3.11 System - Control

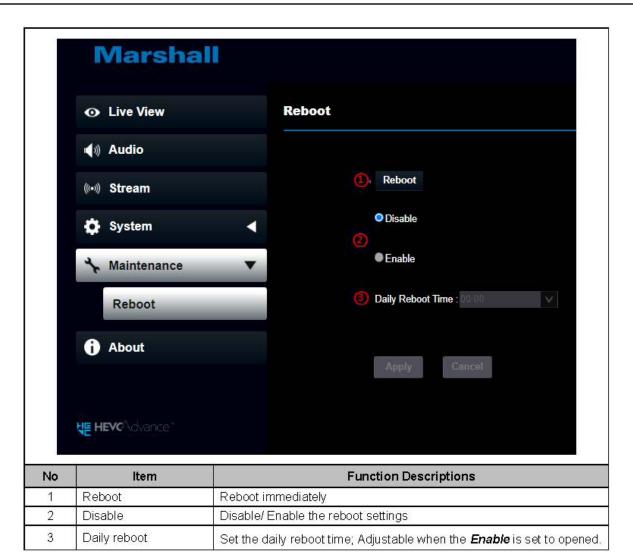


	No	Item	Function Descriptions
1 Tally Lamp		Tally Lamp	Enable/ disable Tally Lamp function.
6	T Tally Lamp		Set if the Tally lamp is linked with RS232 command  Normal (non-linked): The tally lamp and the mode need to be set separately.  Tally lamp On: default mode is no light, need to send command to set the lamp mode
	2 Tally	Гally CMMD Mode	- Tally lamp Off: when set the mode, it will not be triggered to enable the tally lamp function  • Link:
١			- Tally lamp On: the default lamp mode is red light.
			- Tally lamp Off: when set the mode, it will trigger to enable the tally lamp function.

### 6.3.12 Maintenance



No	Item	Function Descriptions	
1	Firmware Update	Select the firmware file, and click [Upgrade] to update the firmware.  * Update takes about 1 - 2 minutes.  * Please do not operate or turn off the power of the device during the update to avoid firmware update failure.	
2	Factory Reset	Restore the factory default setting	
3	Setting Profile	Save setup parameters as a Profile, and users can download and upload camera setup parameters	
4	Error Log	If the camera encounters errors, an error code log will be established *When an error code appears, please try to clear it to make sure whether the issue has occurred repetitively	



#### 6.3.14 About



#### **Function Descriptions**

Display the firmware version, serial number, and other related information of the camera For technical support, please scan the QRcode at the bottom right.

## **Chapter 1 Troubleshooting**

This chapter describes common trouble shooting methods you may find useful while using CV420e. If you have questions, please refer to related chapters and follow all the suggested solutions. If the problem persists, please contact your distributor or Marshall service center.

No.	Problems	Solutions	
1.	Boot without power signal	<ol> <li>Make sure you have plugged in the power cord.</li> <li>When using a PoE connection, ensure that the power supply supports IEEE 802.3af hubs</li> </ol>	
2.	There is no image output from CV420e/CV420Ne	<ol> <li>Check the power supply or PoE supply functions.</li> <li>Confirm the output signals are in streaming output.</li> <li>If the camera is connected to a monitor, confirm the monitor equipment supports 4K output.</li> <li>Replace the cables and make sure they are not faulty.</li> </ol>	
3.	CV420e/CV420Ne image is severely delayed.	1. Please use 4K, 1080p or 720p 60/50 Hz signals rather than 25/30 Hz signals.	
4.	RS-232 over IP cannot be controlled.	<ol> <li>Please make sure the port number (52381) is set correctly</li> <li>For related command settings, please download the Command Set Manual from Marshall official website</li> </ol>	
5.	The ONVIF software cannot find the machine	Please make sure that [Setting]> [Video]> [Camera ID]/[Location] in the webpage uses only English letters or numbers. The ONVIF software cannot find the machine if you use special characters and space.	

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#### **CHAPTER 8: SAFETY INSTRUCTIONS**

Always follow these safety instructions when setting up and using the CV420e/CV420Ne

#### 1 Operation

- 1.1 Please use the product in the recommended operating environment, away from water or source of heat.
- 1.2 Do not place the product on a tilted or unstable trolley, stand or table.
- 1.3 Please clean the dust on the power plug prior to usage. Do not insert the product's power plug into a multiplug to prevent sparks or a fire.
- 1.4 Do not block the slots and openings in the case of the product. They provide ventilation and prevent the product from overheating.
- 1.5 Do not open or remove covers, otherwise it may expose you to dangerous voltages and other hazards Refer all servicing to licensed service personnel.
- 1.6 Unplug the product from the wall outlet and refer servicing to licensed service personnel when the following situations happen:
  - If the power cords are damaged or frayed.
  - If liquid is spilled into the product or the product has been exposed to rain or water.

#### 2 Installation

2.1 For security considerations, please make sure the standard hanging rack you bought is in line with UL or CE safety approbations and installed by technician personnel approved by agents.

#### 3 Storage

- 3.1 Do not place the product where the cord can be stepped on as this may result in fraying or damage to the lead or the plug.
- 3.2 Unplug this product during thunderstorms or if it is not going to be used for an extended period.
- 3.3 Do not place this product or accessories on top of vibrating equipment or heated objects.

#### 4 Cleaning

4.1 Disconnect all the cables prior to cleaning and wipe the surface with a dry cloth. Do not use alcohol or volatile solvents for cleaning.

#### 5 Batteries (for products or accessories with batteries)

- 5.1 When replacing batteries, please only use similar or the same type of batteries.
- 5.2 When disposing of batteries or products, please adhere to the relevant instructions in your country or region for disposing of batteries or products.

#### ■ Precautions



This symbol indicates that this equipment may contain dangerous voltage which could cause electric shock. Do not remove the cover (or back). No user-serviceable parts inside. Refer servicing to licensed service personnel.



This symbol indicates that there are important operating and maintenance instructions in this User Manual with this unit.

#### **■** FCC Warning

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

#### Notice:

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

#### ■ IC Warning

This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus as set out in the interference-causing equipment standard entitled "Digital Apparatus," ICES-003 of Industry Canada.

Cet appareil numerique respecte les limites de bruits radioelectriques applicables aux appareils numeriques de Classe A prescrites dans la norme sur le material brouilleur: "Appareils Numeriques," NMB-003 edictee par l'Industrie.

#### ■ EN55032 CE Warning

Operation of this equipment in a residential environment could cause radio interference. Warning: Operation of this equipment in a residential environment may cause radio interference.

## Warranty

Marshall Electronics warranties to the first consumer that this device will, under normal use, be free from defects in workmanship and materials, when received in its original container, for a period of two years from the purchase date. This warranty is extended to the first consumer only, and proof of purchase is necessary to honor the warranty. If there is no proof of purchase provided with a warranty claim, Marshall Electronics reserves the right not to honor the warranty set forth above. Therefore, labor and parts may be charged to the consumer. This warranty does not apply to the product exterior or cosmetics. Misuse, abnormal handling, alterations or modifications in design or construction void this warranty. No sales personnel of the seller or any other person is authorized to make any warranties other than those described above, or to extend the duration of any warranties on behalf of Marshall Electronics, beyond the time period described above.

Due to constant effort to improve products and product features, specifications may change without notice.

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